

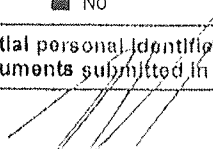


EXHIBIT A

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 1 of 35 Trans ID: LCV2019444613

Appendix XII-B1

	CIVIL CASE INFORMATION STATEMENT (CIS) Use for initial Law Division Civil Part pleadings (not motions) under <i>Rule</i> 4:5-1 Pleading will be rejected for filing, under <i>Rule</i> 1:5-6(c), if information above the black bar is not completed or attorney's signature is not affixed		FOR USE BY CLERK'S OFFICE ONLY PAYMENT TYPE: <input type="checkbox"/> CK <input type="checkbox"/> CG <input type="checkbox"/> CA CHG/CK NO. AMOUNT: OVERPAYMENT: BATCH NUMBER:	
	ATTORNEY / PRO SE NAME MICHAEL POWER, ESQ.		TELEPHONE NUMBER (610) 558-6220	
	COUNTY OF VENUE Camden		DOCKET NUMBER (when available)	
	FIRM NAME (if applicable) POWER & ASSOCIATES, PC		DOCUMENT TYPE COMPLAINT	
OFFICE ADDRESS 1790 WILMINGTON PIKE SUITE 200, GLEN MILLS PA 19342		JURY DEMAND <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO		
NAME OF PARTY (e.g., John Doe, Plaintiff) SANDHYA KAMINENI AND ARUN KANDRA		CAPTION SANDHYA KAMINENI AND ARUN KANDRA V. TESLA INC.		
CASE TYPE NUMBER (See reverse side for listing) 512	HURRICANE SANDY RELATED? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO	IS THIS A PROFESSIONAL MALPRACTICE CASE? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO IF YOU HAVE CHECKED "YES," SEE N.J.S.A. 2A:53 A -27 AND APPLICABLE CASE LAW REGARDING YOUR OBLIGATION TO FILE AN AFFIDAVIT OF MERIT.		
RELATED CASES PENDING? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		IF YES, LIST DOCKET NUMBERS		
DO YOU ANTICIPATE ADDING ANY PARTIES (arising out of same transaction or occurrence)? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		NAME OF DEFENDANT'S PRIMARY INSURANCE COMPANY (if known) <input checked="" type="checkbox"/> NONE <input type="checkbox"/> UNKNOWN		
THE INFORMATION PROVIDED ON THIS FORM CANNOT BE INTRODUCED INTO EVIDENCE.				
CASE CHARACTERISTICS FOR PURPOSES OF DETERMINING IF CASE IS APPROPRIATE FOR MEDIATION				
DO PARTIES HAVE A CURRENT, PAST OR RECURRENT RELATIONSHIP? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		IF YES, IS THAT RELATIONSHIP: <input type="checkbox"/> EMPLOYER/EMPLOYEE <input type="checkbox"/> FRIEND/NEIGHBOR <input type="checkbox"/> OTHER (explain) <input type="checkbox"/> FAMILIAL <input type="checkbox"/> BUSINESS		
DOES THE STATUTE GOVERNING THIS CASE PROVIDE FOR PAYMENT OF FEES BY THE LOSING PARTY? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO				
USE THIS SPACE TO ALERT THE COURT TO ANY SPECIAL CASE CHARACTERISTICS THAT MAY WARRANT INDIVIDUAL MANAGEMENT OR ACCELERATED DISPOSITION				
 DO YOU OR YOUR CLIENT NEED ANY DISABILITY ACCOMMODATIONS? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		IF YES, PLEASE IDENTIFY THE REQUESTED ACCOMMODATION		
WILL AN INTERPRETER BE NEEDED? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO		IF YES, FOR WHAT LANGUAGE?		
I certify that confidential personal identifiers have been redacted from documents now submitted to the court, and will be redacted from all documents submitted in the future in accordance with <i>Rule</i> 1:38-7(b).				
ATTORNEY SIGNATURE: 				

Side 2

CIVIL CASE INFORMATION STATEMENT (CIS)

Use for initial pleadings (not motions) under *Rule* 4:5-1

CASE TYPES (Choose one and enter number of case type in appropriate space on the reverse side.)

Track I - 150 days' discovery

- 151 NAME CHANGE
- 175 FORFEITURE
- 302 TENANCY
- 399 REAL PROPERTY (other than Tenancy, Contract, Condemnation, Complex Commercial or Construction)
- 602 BOOK ACCOUNT (debt collection matters only)
- 505 OTHER INSURANCE CLAIM (including declaratory judgment actions)
- 506 PIP COVERAGE
- 510 UM or UIM CLAIM (coverage issues only)
- 511 ACTION ON NEGOTIABLE INSTRUMENT
- 512 LEMON LAW
- 801 SUMMARY ACTION
- 802 OPEN PUBLIC RECORDS ACT (summary action)
- 999 OTHER (briefly describe nature of action)

Track II - 300 days' discovery

- 305 CONSTRUCTION
- 509 EMPLOYMENT (other than CEPA or LAD)
- 599 CONTRACT/COMMERCIAL TRANSACTION
- 603N AUTO NEGLIGENCE - PERSONAL INJURY (non-verbal threshold)
- 603Y AUTO NEGLIGENCE - PERSONAL INJURY (verbal threshold)
- 605 PERSONAL INJURY
- 610 AUTO NEGLIGENCE - PROPERTY DAMAGE
- 621 UM or UIM CLAIM (includes bodily injury)
- 699 TORT - OTHER

Track III - 450 days' discovery

- 005 CIVIL RIGHTS
- 301 CONDEMNATION
- 602 ASSAULT AND BATTERY
- 604 MEDICAL MALPRACTICE
- 606 PRODUCT LIABILITY
- 607 PROFESSIONAL MALPRACTICE
- 608 TOXIC TORT
- 609 DEFAMATION
- 616 WHISTLEBLOWER / CONSCIENTIOUS EMPLOYEE PROTECTION ACT (CEPA) CASES
- 617 INVERSE CONDEMNATION
- 618 LAW AGAINST DISCRIMINATION (LAD) CASES

Track IV - Active Case Management by Individual Judge / 450 days' discovery

- 156 ENVIRONMENTAL/ENVIRONMENTAL COVERAGE LITIGATION
- 303 MT. LAUREL
- 508 COMPLEX COMMERCIAL
- 513 COMPLEX CONSTRUCTION
- 514 INSURANCE FRAUD
- 620 FALSE CLAIMS ACT
- 701 ACTIONS IN LIEU OF PREROGATIVE WRITS

Multicounty Litigation (Track IV)

- | | |
|--|---|
| 271 ACCUTANE/ISOTRETINOIN | 290 POMPTON LAKES ENVIRONMENTAL LITIGATION |
| 274 RISPERDAL/SEROQUEL/ZYPREXA | 291 PELVIC MESH/GYNECARE |
| 278 ZOMETAX/AREXIA | 292 PELVIC MESH/BARD |
| 279 GADOLINIUM | 293 DEPUY ASR HIP IMPLANT LITIGATION |
| 281 BRISTOL-MYERS SQUIBB ENVIRONMENTAL | 295 ALLODERM REGENERATIVE TISSUE MATRIX |
| 282 FOSAMAX | 296 STRYKER REJUVENATE/ABG II MODULAR HIP STEM COMPONENTS |
| 285 STRYKER TRIDENT HIP IMPLANTS | 297 MIRENA CONTRACEPTIVE DEVICE |
| 286 LEVAQUIN | 299 OLMESARTAN MEDOXOMIL MEDICATIONS/BENICAR |
| 287 YAZ/YASMIN/OCELLA | 300 TALC-BASED BODY POWDERS |
| 288 PRUDENTIAL TORT LITIGATION | 601 ASBESTOS |
| 289 REGLAN | 623 PROPECIA |

If you believe this case requires a track other than that provided above, please indicate the reason on Side 1, in the space under "Case Characteristics."

Please check off each applicable category

☐ Putative Class Action

☐ Title 59

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 3 of 35 Trans ID: LCV2019444613

Michael Power, Esq.
Power & Associates, P.C.
1790 Wilmington Pike
Glen Mills, PA 19342
610-558-6220
ID: 036611986

ATTORNEY FOR PLAINTIFF

SANDHYA KAMINENI AND
ARUN KANDRA
119 EMERALD VALLEY LANE
BASKING RIDGE NJ 07920

v.

TESLA, INC.
3500 DEER CREEK ROAD
PALO ALTO CA 94304

: SUPERIOR COURT OF NEW JERSEY
: CAMDEN COUNTY
:
:
:
: CIVIL ACTION
: DOCKET NO.
:
: LAW DIVISION
:
:
: SUMMONS

From The State of New Jersey,
To The Defendant Named Above,
Name of Defendant to be Served: TESLA, INC.

Address of the Defendant to be Served: 3500 Deer Creek Rd. Palo Alto CA 94304. The plaintiff, named above, has filed a lawsuit against you in the Superior Court of New Jersey. The complaint attached to this summons states the basis for this lawsuit. If you dispute the complaint, you or your attorney must file a written answer or motion and proof of service with the deputy clerk of the Superior Court in the county listed above within 35 days from the date you received this summons, not counting the date you received it. (The address of each deputy clerk of the Superior Court is provided.) A \$175.00 filing fee payable to the Clerk of the Superior Court and a completed Case Information Statement (available from the deputy clerk of the Superior Court) must accompany your answer or motion when it is filed. You must send a copy of your answer or motion to plaintiff's attorney whose name and address appear above, or to plaintiff, if no attorney is named above. A telephone call will not protect your rights; you must file and serve a written answer or motion (with fee and completed Case Information Statement) if you want the court to hear your defense. If you do not file and serve a written answer or motion within 35 days, the court may enter a judgment against you for the relief plaintiff demands, plus interest and costs of suit. If judgment is entered against you, the Sheriff may seize your money, wages or property to pay all or part of the judgment. If you cannot afford an attorney, you may call the Legal Services office in the county where you live. A list of those offices is provided. If you do not have an attorney and are not eligible for free legal assistance, you may obtain a referral to an attorney by calling on of the Lawyer Referral Service. A list of these numbers is also provided. Dated: _____

Clerk of the Superior Court

Michael Power, Esq.
Power & Associates, P.C.
1790 Wilmington Pike
Suite 200
Glen Mills, PA 19342
610-558-6220
ID: 036611986

ATTORNEY FOR PLAINTIFF

**SANDHYA KAMINENI and
ARUN KANDRA
119 EMERALD VALLEY LANE
BASKING RIDGE NJ 07920**

**SUPERIOR COURT OF
NEW JERSEY-CAMDEN COUNTY
CIVIL ACTION**

V.
TESLA, INC.
3500 DEER CREEK ROAD
PALO ALTO CA 94304

LAW DIVISION
NO.

JURY TRIAL DEMANDED

COMPLAINT

1. Plaintiffs, Sandhya Kamineni and Arun Kandra, are legal residents of the State of New Jersey residing at 119 Emerald Valley Lane, Basking Ridge NJ 07920.

2. Defendant, Tesla, Inc. is a business corporation qualified to do business in the State of New Jersey, organized, incorporated, and existing under the laws of the State of New Jersey, with its legal residence and its principle place of business located in California and can be served at 3500 Deer Creek Road, Palo Alto CA 94304.

BACKGROUND

3. On or about March 23, 2018, Plaintiffs purchased a new 2017 Tesla S 100D manufactured and warranted by Defendant, bearing the Vehicle Identification Number 5YJSA1E26HF228829. The vehicle was leased and registered in the State of New Jersey.

4. The purchase price of the vehicle, including registration charges, document fees, sales tax, finance and bank charges, but excluding other collateral charges not specified yet recoverable under the Lemon Law, totaled more than \$112,000.00. A true and correct copy of the vehicle order form and/or retail installment sales agreement is attached hereto, made a part hereof and marked Exhibit "A".

5. Plaintiffs aver that as a result of the ineffective repair attempts made by Defendant and its authorized dealer, the vehicle cannot be utilized for the purposes intended by Plaintiffs at the time of acquisition and, as such, the vehicle is worthless.

6. Plaintiffs aver that attorney fees and costs of this action, recoverable elements of the claims asserted herein and a component of the amount in controversy, may exceed \$10,000 if this case proceeds to arbitration and jury trial.

7. In consideration for the purchase of the above vehicle, Defendant issued to Plaintiffs several written warranties, including a three (3) year or thirty-six thousand (36,000) mile warranty and other warranties, as set forth in the warranty booklet, delivered at the time of purchase.

COUNT I
LEMON LAW

8. Plaintiffs hereby incorporate paragraphs 1 through 7 inclusive as if set forth fully below.

9. Plaintiffs, Sandhya Kamineni and Arun Kandra., are both a "Purchaser" as defined by N.J.S.A. 56:12-30.

10. Defendant is a "Manufacturer" as defined by N.J.S.A. 56:12-30.

11. Tesla, Inc. Paramus is and/or was at the time of purchase a "Dealer or Motor Vehicle Dealer" in the business of buying, selling, and/or exchanging vehicles as defined by 56:12-30.

12. On or about March 23, 2018, Plaintiffs took possession of the above-mentioned vehicle and experienced non-conformities as defined by N.J.S.A. 56:12-1 et. seq., which substantially impair the use, value and/or safety of the vehicle.

13. The non-conformities violate the express written warranties issued to Plaintiffs by Defendant.

14. N.J.S.A. 56:12-32 of the Act provides:

a. If, during the period specified in section 3 of this act, the manufacturer or its dealer is unable to repair or correct a nonconformity within a reasonable time, the manufacturer shall accept return of the motor vehicle from the consumer. The manufacturer shall provide the consumer with a full refund of the purchase price of the original motor vehicle including any stated credit or allowance for the consumer's used motor vehicle, the cost of any options or other modifications arranged, installed, or made by the manufacturer or its dealer within 30 days after the date of original delivery, and any other charges or fees including, but not limited to, sales tax, license and registration fees, finance charges, reimbursement for towing and reimbursement for actual expenses incurred by the consumer for the rental of a motor vehicle equivalent to the consumer's motor vehicle and limited to the period during which the consumer's motor vehicle was out of service due to a nonconformity, less a reasonable allowance for vehicle use.

15. N.J.S.A. 56:12-33 provides a presumption of a reasonable number of repair attempts:

a. It is presumed that a manufacturer or its dealer is unable to repair or correct a nonconformity within a reasonable time if, within the first eighteen thousand miles of operation or during the period of two years following the date of original delivery of the motor vehicle to a consumer, whichever is the earlier date:

(1) Substantially the same nonconformity has been subject to repair three or more times by the manufacturer or its dealer and the nonconformity continues to exist; or

(2) The motor vehicle is out of service by reason of repair for one or more nonconformities for a cumulative total of 20 or more calendar days since the original delivery of the motor vehicle and a nonconformity continues to exist.

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 8 of 35 Trans ID: LCV2019444613

16. Plaintiffs have satisfied the above definition as their vehicle has been subject to repair more than three (3) times for the same non-conformity, and the non-conformity remains uncorrected.

17. In addition, the above vehicle has or will in the future be out of service by reason of the non-conformities complained of for a cumulative total of twenty (20) days or more.

18. Plaintiffs have delivered the non-conforming vehicle to an authorized service and repair facility of the manufacturer on numerous occasions. After a reasonable number of attempts, the manufacturer was unable to repair the non-conformities.

19. The first warranty repair attempt is believed to have occurred on April 18, 2018 when the vehicle's odometer showed 6,614 miles. On that date, repair attempts were made to the vehicle's vibration condition. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "B".

20. The second warranty repair attempt is believed to have occurred on or before June 1, 2018, when the vehicle's odometer showed 9,781 miles. On that date, repair attempts were made to the vehicle's vibration condition. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "C".

21. The third warranty repair attempt is believed to have occurred on or before July 12, 2018, when the vehicle's odometer showed 13,165 miles. On that date, repair attempts were made to the vehicle's noise condition, defective blower and shaking condition. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "D".

22. The fourth warranty repair attempt is believed to have occurred on or before October 24, 2018, when the vehicle's odometer showed 22,025 miles. On that date, repair attempts were made to the vehicle's vibration condition, defective brakes and noise condition. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "E".

23. The fifth warranty repair attempt is believed to have occurred on or before January 31, 2019 when the vehicle's odometer showed 29,182 miles. On that date, repair attempts were made to the vehicle's noise condition and defective bluetooth. A true and correct copy of the repair invoice is attached hereto, made a part hereof and marked Exhibit "F".

24. The vehicle continues to exhibit defects and non-conformities which substantially impair its use, value and/or safety as provided in N.J.S.A. 56:12-1 et. seq. performed on plaintiff's vehicle.

25. In addition, the vehicle has been subject to numerous additional warranty repairs for various nonconformities for which no repair invoices were rendered.

26. Plaintiffs have been and will continue to be financially damaged due to Defendant's intentional, reckless, wanton and negligent failure to comply with the provisions of N.J.S.A. 56:12-1 et. seq.

27. Plaintiffs further aver that they have provided Defendant with a final repair attempt prior to filing the within complaint.

28. Plaintiffs further aver that they have resorted to defendant's Arbitration process prior to filing the within Complaint.

29. In addition, Plaintiffs aver Defendant's Dispute Resolution Program has not been found in compliance with 16 CFR 703 by the FTC for the period of time this claim was submitted.

30. Pursuant to N.J.S.A. 56:12-1, Plaintiffs seek relief for losses due to the non-conformities and defects in the above-mentioned vehicle in addition to reasonable attorney fees and all court costs.

WHEREFORE, Plaintiffs respectfully demand judgment in their favor and against Defendant in an amount equal to the purchase price of the subject vehicle, plus all available collateral charges and attorney fees.

COUNT II
MAGNUSON-MOSS CLAIM

31. Plaintiffs hereby incorporate paragraphs 1 through 30 by reference as if set forth at length herein.

32. Plaintiffs are a "Consumer" as defined by 15 U.S.C. §2301(3).

33. Defendant is a "Warrantor" as defined by 15 U.S.C. §2301(5).

34. By the terms of the express written warranties referred to in this Complaint, Defendant agreed to perform effective warranty repairs at no charge for parts and/or labor.

35. Defendant has made attempts on several occasions to comply with the terms of its express warranties, however, such repair attempts have been ineffective.

36. As a direct and proximate result of Defendant's failure to comply with the express written warranties, Plaintiffs have suffered damages and, in accordance with 15 U.S.C. §2310(d)(1), Plaintiffs are entitled to bring suit for such damages and other legal and equitable relief.

37. Plaintiffs aver that upon successfully prevailing upon the Magnuson-Moss claim herein, all reasonable attorney fees are recoverable and are demanded against Defendant.

WHEREFORE, Plaintiffs respectfully demand judgment in their favor and against Defendant in an amount equal to the purchase price of the subject vehicle, plus all available collateral charges and attorney fees.

COUNT III
BREACH OF WARRANTY

38. Plaintiffs hereby incorporate paragraphs 1 through 37 by reference as if set forth at length herein.

39. The defects and non-conformities existing within the vehicle constitute a breach of contractual and statutory obligations of Defendant, including but not limited to the following:

- a. Express Warranty;
- b. Implied Warranty Of Merchantability pursuant to the New Jersey Uniform Commercial Code; and
- c. Implied Warranty Of Fitness For A Particular Purpose pursuant to the New Jersey Uniform Commercial Code.

40. The purposes for which Plaintiffs purchased this vehicle include, but are not limited to, personal, family and household use.

41. At the time of this purchase and at all times subsequent thereto, Plaintiffs have justifiably relied upon Defendant's express warranties and implied warranties of fitness for a particular purpose and implied warranties of merchantability.

42. At the time of the purchase and at all times subsequent thereto, Defendant was aware Plaintiffs were relying upon Defendant's express and implied warranties, obligations, and representations with regard to the subject vehicle.

43. Plaintiffs have incurred damages as a direct and proximate result of the breach and failure of Defendant to honor its express and implied warranties.

44. Such damages include, but are not limited to, the purchase price of the vehicle plus all collateral charges, including attorney fees and costs, as well as other expenses, the full extent of which are not yet known.

WHEREFORE, Plaintiffs respectfully demand judgment in their favor and against Defendant, in an amount equal to the purchase price of the subject vehicle, plus all available collateral charges and attorney fees.

COUNT IV
CONSUMER FRAUD CLAIM

45. Plaintiffs hereby incorporate paragraphs 1 through 44 by reference as if set forth at length herein.

46. Defendant's actions surrounding the sale and servicing of the subject vehicle were unconscionable. Defendant's agents also acted with a reckless and callous disregard for Plaintiffs' rights in negotiating and handling this claim. Defendant's agents dangerously and recklessly failed to act upon plaintiff's complaints or investigate the same exposing plaintiffs to ongoing danger and financial detriment.

47. The servicing dealers who performed warranty repairs on plaintiffs' vehicle are agents of defendant who were working within the scope of their agency relationship.

48. The invoices provided to plaintiff for the warranty repairs performed failed to adequately disclose all material information regarding the repairs including all diagnosis made and all work performed in direct violation of N.J.S.A. §56:12-34(c).

49. The servicing dealers failed to provide plaintiffs with invoices for some repairs in direct violation of N.J.S.A. §56:12-34(c).

50. The selling dealer failed to provide plaintiffs with a Lemon Law disclosure statement in direct violation of N.J.S.A. §56:12-34.

51. N.J.S.A. 56:8-1 entitled "FRAUD, ETC., IN SALES OR ADVERTISEMENTS OF MERCHANDISE" prohibits the aforementioned actions taken by defendant in the sale and attempted repair of the subject vehicle.

52. Defendant's intentional, reckless, wanton, and willful violation of New Jersey's Consumer Fraud Act entitles Plaintiffs to an additional award of attorney fees and exemplary damages.

53. Plaintiffs believe and aver that the reckless, wanton and willful failure of Defendant to comply with the terms of the written warranties constitutes an unfair method of competition.

54. The Court, in its discretion is authorized to award discretionary damages for violations of the Act and Plaintiffs seek to recover same.

WHEREFORE, Plaintiffs respectfully demand judgment in their favor and against Defendant in an amount of discretionary damages to be determined by the Court, plus all collateral charges and attorney fees.

COUNT V
REVOCATION OF ACCEPTANCE OF CONTRACT

55. Plaintiffs hereby incorporate paragraphs 1 through 54 by reference as if set forth at length herein.

56. The defects and the conditions suffered by the vehicle substantially impair the vehicle's use, value and safety and render it unfit for the purposes for which Plaintiffs purchased the vehicle.

57. Plaintiffs, almost immediately after delivery of the vehicle, complained to defendant regarding the vehicle's various nonconformities.

58. Plaintiffs have notified defendants that he has revoked his acceptance of the vehicle as a result of the various nonconformities.

59. Plaintiffs' revocation of acceptance was made in a timely manner.

60. Accordingly, plaintiffs demand that the purchase price, including all collateral charges be returned.

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 16 of 35 Trans ID: LCV2019444613

WHEREFORE, Plaintiffs respectfully demand judgment in their favor and against Defendant.

POWER & ASSOCIATES, P.C.

A handwritten signature in black ink, appearing to read 'M. Power', is written over a horizontal line.

MICHAEL POWER
MDP - 0286
Attorney for Plaintiffs
1790 Wilmington Pike, Suite 200
Glen Mills, PA 19342
610-558-6220

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 17 of 35 Trans ID: LCV2019444613

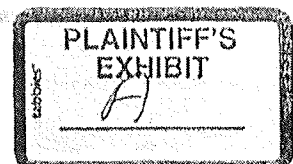
Pro-Forma Motor Vehicle Purchase Agreement Estimated Price Sheet

DATE OF AGREEMENT	March 23, 2018
BUYER'S NAME AND ADDRESS	SELLER'S NAME AND ADDRESS
Sandhya Kamlineni Arun Kandra 119 emerald valley ln, Basking Ridge, NJ 07920	Tesla, Inc. 1 Garden State Plaza, Suite 2124 Paramus, NJ 07652 Dealer No. 00620N
VEHICLE IDENTIFICATION NUMBER	03/21/2018

New/Used	Year	Make	Model	Style	Vehicle Identification Number	ODO Mileage
New - Previous service/demo vehicle	2017	TESLA	Model S 100D	SEDAN	6YJSA1E26HF228829	003830

1. Total Cash Price						
A. Cash price of motor vehicle, options, accessories and fees. (See attached Vehicle Configuration for itemization.)	\$	112,000.00	(A)			
B. Less Tesla Vehicle Trade-In (see Trade-in Annex)	\$	0.00	(B)			
C. Other: Price Adjustment	\$	-11,400.00	(C)			
D. Other: Referral Credit	\$	0.00	(D)			
E. Subtotal of Taxable Items (A through D)	\$	100,600.00	(E)			
F. Sales Tax*	\$	0.00	(F)			
G. Lien Balance due on Trade-In	\$	0.00	(G)			
Total Cash Price (E through G)	\$	100,600.00	(1)			
2. Amounts Paid to Government Agencies*						
A. Registration/Transfer/Titling Fees	\$	311.00	(A)			
B. License Fees	\$	0.00	(B)			
C. Other: Title Fee	\$	85.00	(C)			
D. Other:	\$	0.00	(D)			
Total Government Fees (A through D)*	\$	396.00	(2)			
3. Subtotal (1 through 2)	\$	100,996.00	(3)			
4. Total Credits						
A. Order Payment	\$	2,600.00	(A)			
B. Other: Wells Fargo Dealer Services	\$	90,540.00	(B)			
C. Order Modification Fee Credit	\$	0.00	(C)			
Total Credits (A through C)*	\$	93,040.00	(4)			
5. Amount Due from Buyer (3 through 4)	\$	7,956.00	(5)			

* This document is provided for your convenience. Amounts included in this Estimated Price Sheet are subject to change. These estimated amounts will be recalculated and finalized at the time of delivery.



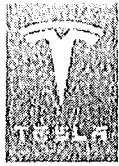
CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 18 of 35 Trans ID: LCV2019444613



Pro-Forma Motor Vehicle Purchase Agreement

Customer	Description	Total In USD
Sandhya Kamineni	Model S 100D	\$94,000.00
Arun Kandra	Dual Motor All Wheel Drive	-
119 emerald valley ln	Pearl White Multi-Coat Paint	\$1,500.00
Basking Ridge, NJ 07920	Sunroof	\$2,000.00
(732) 595-6775	19" Silver Wheels	-
kandra999@gmail.com	White Premium Interior	\$3,300.00
VIN 5YJSA1E26HF228829	Premium White Seats	-
Reservation RN1116678	Dark Ash Wood décor	-
Deposit paid \$2,500.00	Dark Headliner	-
Accepted by Customer on 3/21/2018 3:23:33 PM	Enhanced Autopilot	\$5,000.00
	72 amp Charger Upgrade	-
	Smart Air Suspension	-
	Premium Interior Package	\$5,000.00
	Premium Sound	-
	Subzero Weather Package	-
Price indicated does not include taxes and governmental fees, which will be calculated as your delivery date nears. You will be responsible for these additional taxes and fees. See price sheet for estimated amounts.	Subtotal	\$110,800.00
	Destination Fee	\$1,125.00
	Documentation Fee	\$75.00
	Order Modification Fee	\$0.00
	Transportation Fee	\$0.00
	Total	\$112,000.00
		\$0.00

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 19 of 35 Trans ID: LCV2019444613

**TESLA MOTORS**

135 Route 22 East,
Springfield, NJ 07081
Ph: (973) 921-0925
Fax:

Invoice

SERVICE DEPARTMENT HOURS
Mon-Fri: 9:00 a.m. to 8:00 p.m.

E.P.A.ID# NJR986639698

Invoice Date

18-Apr-2018

Date/Time Received

18-Apr-2018 3:59 p.m.

Odometer In

6614 Miles

Ready Date

19-Apr-2018

Service Advisor

Raghav Dahiya

Reference Number

RONC9821020857

Date/Time Promised**Odometer Out**

6624 Miles

Bill To

Arjun Kandra
119 emerald valley ln,
Basking Ridge, NJ 07920
kandra999@gmail.com

Mobile Phone

7325956775

Year

2017

Additional Phone**Model**

Model S

Vehicle Identification Number

5YJSA1E26HF228829

License Plate

Color Pearl White Multi-Coat Paint

Job Number	Description Of Work	Amount (USD)
	Concern: Courtesy Services Provided	
	Corrections: Car Wash	
	Vehicle was hand washed.	
1	Pay Type: Goodwill - Service	0.00

Concern: Customer request to purchase all season mats.

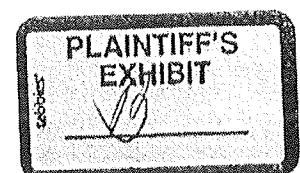
MISC Items: NO LABOR PERFORMED

All weather mats were installed.

MISC Items

Part	Quantity	
ALLWEATHER INTERIOR FLOOR LINER SET (LHD), MS (1019290-00-B)	1	0.00

Pay Type: Goodwill - Service



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 20 of 35 Trans ID: LCV2019444613

Concern: Customer: Feels a vibration from the front of the vehicle, it feels as if it's coming from the right of the vehicle

Corrections: Exterior NVH General Diagnosis

Verified customers concern, the front left tire was found to have excessive road force causing vibration. Road test verified vehicle is operating as designed.

Corrections: Tire - Front - LH

3

Front left tire was removed and replaced.

0.00

Parts Replaced or Added

Part	Quantity
245/45R19 MICHELIN PRIMACY MXM4 TIRE 1 (1065205-00-A)	1
Tire Disposal Fee (1025331-00-A)	1

Pay Type: Goodwill - Service

Concern: Perform courtesy inspection.

Corrections: Courtesy Inspection

4

- Pulled logs and checked for active faults: No active faults found
- Checked firmware version: Updated to latest version
- Topped off washer fluid.
- Verified wiper and washer jet operation: Good, no issue.
- Checked all seat belts and latches.
- Tested and inspected customer's charge cable: Good, no issue.
- Vehicle charged normally @40amps.
- Adjusted tire pressure to: 45 PSI front, 45 PSI rear.
- Measured tire tread depth at:

	(Outer)	(Center)	(Inner)
LF: 9/32	9/32	9/32	
RF: 9/32	9/32	9/32	
LR: 9/32	9/32	9/32	
RR: 9/32	9/32	9/32	

0.00

Pay Type: Goodwill - Service

Concern: Customer: Requests firmware update if available

Corrections: Firmware General Diagnosis

Firmware was staged onto vehicle.

5

Pay Type: Goodwill - Service

0.00

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 21 of 35 Trans ID: LCV2019444613

Service Center hourly rate: USD 175.00

All parts are new unless otherwise specified.

Notes:

Payment Terms:

Due upon receipt. PLEASE QUOTE THE INVOICE NUMBER
WITH YOUR PAYMENT

Total Labor & Miscellaneous Items	0.00
Total Parts	0.00
Shipping	0.00
Discount	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (If By Phone)
-------------------	------------------	------------	-------------	---------------------------

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; Tesla and its employees will turn off any photo or video capturing devices, such as dashboard cameras, once we receive the vehicle in preparation for service; Items may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied); an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged a storage fee from the fourth working day after you are notified that repairs on your vehicle are complete.

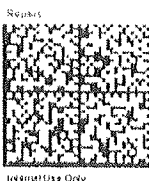
You may request to receive replaced parts, except parts normally sold on an exchange basis or subject to a manufacturer's warranty.

The warranty for any service or repair work performed by Tesla on your vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:**Date:**

I hereby authorize the repair work about to be done along with the necessary material and agree that Tesla Motors is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Tesla's control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Tesla Motors and its employees to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. The distance could be as little as a couple of miles or could be as high as 100-200 miles. Customer understands and approves the driving of miles associated with diagnosis and testing. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts. Any limitation contained herein does not apply where prohibited by law.



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 22 of 35 Trans ID: LCV2019444613

**TESLA MOTORS**

135 Route 22 East,
Springfield, NJ 07081
Ph: (973) 921-0925
Fax:

Invoice

SERVICE DEPARTMENT HOURS
Mon-Fri: 9:00 a.m. to 6:00 p.m.

E.P.A.ID# NJR986639698

Invoice Date

01-Jun-2018

Date/Time Received

01-Jun-2018 2:06 p.m.

Odometer In

9779 Miles

Ready Date

02-Jun-2018

Service Advisor

John O'Shaughnessy

Reference Number

RONC9821022480

Date/Time Promised**Odometer Out**

9781 Miles

Bill To

arun kandra
119 emerald valley ln,
basking ridge, NJ 07920
kandra999@gmail.com

Mobile Phone

7325956775

Year

2017

Additional Phone**Model**

Model S

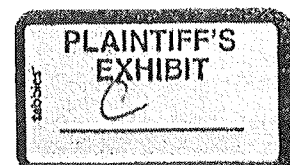
License Plate**Vehicle Identification Number**

5YJSA1E26HF228829

Color

Pearl White Multi-Coat Paint

Job Number	Description Of Work	Amount (USD)
	Concern: Courtesy Services Provided	
	Corrections: Car Wash	
	Courtesy wash and vacuum performed.	
	Corrections: Valet Service	
1	One-time goodwill valet service provided.	0.00
	Pay Type: Goodwill - Service	



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 23 of 35 Trans ID: LCV2019444613

Concern: High speed vibration - not sure of location

Corrections: Rebalance 4 Tires

Balanced all 4 tires on vehicle and installed on vehicle accordingly.

Corrections: Four Wheel Alignment - Check and Adjust (with Air Suspension)

Performed 4 wheel alignment on vehicle.

Corrections: Tire - Rear - LH

2

Installed new tire on left rear of vehicle due to vibration.

0.00

Parts Replaced or Added

Part	Quantity
245/45R19 MICHELIN PRIMACY MXM4 TIRE 1 (1065205-00-A)	
Tire Disposal Fee (1025331-00-A)	1

Pay Type: Goodwill - Service

Concern: Perform courtesy inspection.

Corrections: Courtesy Inspection

-Checked for Active alerts: No active alert exist

-Checked firmware version: Updated to latest Version

-Topped off washer fluid.

-Verified wiper and washer jet operation: Good no other issue.

-Tested and inspected customer's charge cable : Tested with a shop cable at 40 amps without issue.

3

-Set tire pressure to proper specifications:

-Measured tire tread depth at:

	(Outer)	(Center)	(Inner)
LF:	/32	8/32	/32
RF:	/32	8/32	/32
LR:	/32	8/32	/32
RR:	/32	8/32	/32

0.00

Pay Type: Goodwill - Service

Service Center hourly rate: USD 175.00

All parts are new unless otherwise specified.

Notes:

Payment Terms:

Due upon receipt. PLEASE QUOTE THE INVOICE NUMBER
WITH YOUR PAYMENT

Total Labor & Miscellaneous Items 0.00

Total Parts 0.00

Shipping 0.00

Discount 0.00

Referral Credit 0.00

Subtotal 0.00

Sales Tax 0.00

TOTAL AMOUNT 0.00

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (# If By Phone)
-------------------	------------------	------------	-------------	-----------------------------

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 24 of 35 Trans ID: LCV2019444613

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; Tesla and its employees will turn off any photo or video capturing devices, such as dashboard cameras, once we receive the vehicle in preparation for service; Items may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (If supplied); an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged a storage fee from the fourth working day after you are notified that repairs on your vehicle are complete.

You may request to receive replaced parts, except parts normally sold on an exchange basis or subject to a manufacturer's warranty.

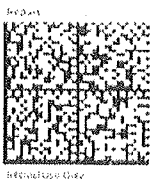
The warranty for any service or repair work performed by Tesla on your vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:

Date:

I hereby authorize the repair work about to be done along with the necessary material and agree that Tesla Motors is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Tesla's control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Tesla Motors and its employees to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. The distance could be as little as a couple of miles or could be as high as 100-200 miles. Customer understands and approves the driving of miles associated with diagnosis and testing. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts. Any limitation contained herein does not apply where prohibited by law.



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 25 of 35 Trans ID: LCV2019444613

**TESLA MOTORS**

135 Route 22 East,
Springfield, NJ 07081
Ph: (973) 921-0925
Fax:

Invoice

SERVICE DEPARTMENT HOURS
Mon-Fri: 9:00 a.m. to 6:00 p.m.

E.P.A.ID# NJR986639698

Invoice Date

12-Jul-2018

Date/Time Received

12-Jul-2018 3:36 p.m.

Odometer In

13165 Miles

Ready Date

16-Jul-2018

Service Advisor

Christopher Linares

Reference Number

RONC9821023585

Date/Time Promised

Odometer Out

13180 Miles

Bill To

arun kandra
119 emerald valley ln,
basking ridge, NJ 07920
kandra999@gmail.com

Mobile Phone

7325956775

Year

2017

Additional Phone

Model

Model S

License Plate

Vehicle Identification Number

5YJSA1E26HF228829

Color

Pearl White Multi-Coat Paint

Job Number

Description Of Work:

Amount (USD)

Concern: Perform courtesy inspection.

Corrections: Courtesy Inspection

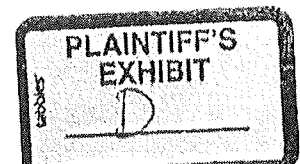
- Pulled logs and checked for active faults: No active faults found
 - Checked firmware version: Updated to latest version
 - Topped off washer fluid.
 - Verified wiper and washer jet operation: Good, no issue.
 - Vehicle charged normally @40amps.
 - Adjusted tire pressure to Factory Specification
 - Measured tire tread depth at:
- | | (Outer) | (Center) | (Inner) |
|-----|---------|----------|---------|
| LF: | 6/32 | 9/32 | 5/32 |
| RF: | 7/32 | 7/32 | 7/32 |
| LR: | 7/32 | 8/32 | 6/32 |
| RR: | 7/32 | 9/32 | 7/32 |

0.00

Corrections: Car Wash

Performed hand car wash and vacuum.

Pay Type: Goodwill - Service



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 26 of 35 Trans ID: LCV2019444613

Concern: Customer: my car is making a sound when I exit the vehicle

Corrections: Fan - Condenser - RH

Removed and replaced RH condenser as it was causing some whistling. Tech removed and replaced unit with an updated unit, performed a function test and sound is no longer present at this time.

2

Parts Replaced or Added

0.00

Part	Quantity
SUBCOOL FAN SHROUD ASSEMBLY (6008358-00-D)	1

Pay Type: Warranty

Concern: Customer: the blower is louder than when I bought the vehicle new

Corrections: Motor - Fan assembly - HVAC

Removed and replaced blower. Tech performed a function test and new blower is operating as designed at this time.

3

Parts Replaced or Added

0.00

Part	Quantity
HVAC BLOWER ASY (1051864-00-A)	1

Pay Type: Warranty

Concern: Customer: my vehicle shakes at 65-80mph

Corrections: Rebalance 4 Tires

Performed a re-balance of all four wheels. Tech re-balanced wheels and mounted tires. Tires were adjusted to the correct pressure. Tech performed a function test and vehicle is operating as designed at this time.

4

Pay Type: Goodwill - Service

0.00

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 27 of 35 Trans ID: LCV2019444613

Concern: Customer: when my seat is being moved back it has a loud sound

MISC Items: Parts Not Available - Add to future service visit.

Parts not available, we will advice customer when seat has arrived.

5

Pay Type: Goodwill - Service

0.00

Service Center hourly rate: USD 175.00

All parts are new unless otherwise specified.

Notes:

Payment Terms:

Due upon receipt, PLEASE QUOTE THE INVOICE NUMBER
WITH YOUR PAYMENT

Total Labor & Miscellaneous Items	0.00
Total Parts	0.00
Shipping	0.00
Discount	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (If By Phone)
-------------------	------------------	------------	-------------	---------------------------

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; Tesla and its employees will turn off any photo or video capturing devices, such as dashboard cameras, once we receive the vehicle in preparation for service; Items may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied); an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged a storage fee from the fourth working day after you are notified that repairs on your vehicle are complete.

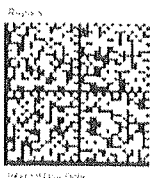
You may request to receive replaced parts, except parts normally sold on an exchange basis or subject to a manufacturer's warranty.

The warranty for any service or repair work performed by Tesla on your vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

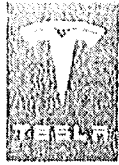
I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:**Date:**

I hereby authorize the repair work about to be done along with the necessary material and agree that Tesla Motors is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Tesla's control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Tesla Motors and its employees to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. The distance could be as little as a couple of miles or could be as high as 100-200 miles. Customer understands and approves the driving of miles associated with diagnosis and testing. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those of the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts. Any limitation contained herein does not apply where prohibited by law.



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 28 of 35 Trans ID: LCV2019444613

**TESLA MOTORS**

135 Route 22 East,
Springfield, NJ 07081
Ph: (973) 921-0925
Fax:

Invoice

SERVICE DEPARTMENT HOURS
Mon-Fri: 9:00 a.m. to 6:00 p.m.

E.P.A.ID# NJR986639698

Invoice Date

24-Oct-2018

Date/Time Received

24-Oct-2018 10:29 a.m.

Odometer In

22025 Miles

Ready Date

25-Oct-2018

Service Advisor

Orlando Trespalacios

Reference Number

RONC9821023607

Date/Time Promised**Odometer Out**

22032 Miles

Bill To

arun kandra
119 emerald valley ln,
basking ridge, NJ 07920
kandra999@gmail.com

Mobile Phone

7325956775

Additional Phone**Year**

2017

Model

Model S

License Plate**Vehicle Identification Number**

5YJSA1E26HF228829

Color

Pearl White Multi-Coat Paint

Job Number	Description Of Work	Amount (USD)																				
1	<p>Concern: VSC[FL] Customer: C/S front left seat motor is making noise when moving back</p> <p>Corrections: Seat Assembly - Driver's</p> <p>Driver side seat was removed and replaced. Function test verified seat is operating as designed.</p> <p>Parts Replaced or Added</p> <table border="1"> <thead> <tr> <th>Part</th> <th>Quantity</th> </tr> </thead> <tbody> <tr> <td>US MS LHD 1R LH SEAT ASY PUR WHT (9876540-01-A)</td> <td>1</td> </tr> </tbody> </table> <p>Pay Type: Warranty</p>	Part	Quantity	US MS LHD 1R LH SEAT ASY PUR WHT (9876540-01-A)	1	0.00																
Part	Quantity																					
US MS LHD 1R LH SEAT ASY PUR WHT (9876540-01-A)	1																					
2	<p>Concern: Perform courtesy inspection.</p> <p>Corrections: Courtesy Inspection</p> <ul style="list-style-type: none"> - Pulled logs and checked for active faults: No active faults found - Checked firmware version: loaded to latest version - Topped off washer fluid. - Verified wiper and washer jet operation: Good, no issue. - Checked all seat belts and latches. - Vehicle charged normally - Adjusted tire pressure to B pillar specification - Measured tire tread depth at: <table border="1"> <thead> <tr> <th></th> <th>(Outer)</th> <th>(Center)</th> <th>(Inner)</th> </tr> </thead> <tbody> <tr> <td>LF:</td> <td>7/32</td> <td>8/32</td> <td>7/32</td> </tr> <tr> <td>RF:</td> <td>5/32</td> <td>6/32</td> <td>5/32</td> </tr> <tr> <td>LR:</td> <td>4/32</td> <td>5/32</td> <td>5/32</td> </tr> <tr> <td>RR:</td> <td>6/32</td> <td>7/32</td> <td>6/32</td> </tr> </tbody> </table> <p>Pay Type: Goodwill - Service</p>		(Outer)	(Center)	(Inner)	LF:	7/32	8/32	7/32	RF:	5/32	6/32	5/32	LR:	4/32	5/32	5/32	RR:	6/32	7/32	6/32	0.00
	(Outer)	(Center)	(Inner)																			
LF:	7/32	8/32	7/32																			
RF:	5/32	6/32	5/32																			
LR:	4/32	5/32	5/32																			
RR:	6/32	7/32	6/32																			

Parts Replaced or Added**Part****Quantity**

US MS LHD 1R LH SEAT ASY PUR WHT
(9876540-01-A)

1

0.00

Pay Type: Warranty

Concern: Perform courtesy inspection.

Corrections: Courtesy Inspection

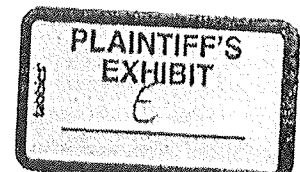
- Pulled logs and checked for active faults: No active faults found
 - Checked firmware version: loaded to latest version
 - Topped off washer fluid.
 - Verified wiper and washer jet operation: Good, no issue.
 - Checked all seat belts and latches.
 - Vehicle charged normally
 - Adjusted tire pressure to B pillar specification
 - Measured tire tread depth at:
- | | (Outer) | (Center) | (Inner) |
|-----|---------|----------|---------|
| LF: | 7/32 | 8/32 | 7/32 |
| RF: | 5/32 | 6/32 | 5/32 |
| LR: | 4/32 | 5/32 | 5/32 |
| RR: | 6/32 | 7/32 | 6/32 |

0.00

Pay Type: Goodwill - Service

RONC9821023607

04-Feb-20 10:44:10 PM



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 29 of 35 Trans ID: LCV2019444613

Concern: VSC[FL] Customer: states there is a vibration present going over 70 mph. 3rd time comeback.

Corrections: Interior NVH General Diagnosis Conclusion: No Trouble Found

Technicians were unable to replicate customers concern. Test drive with customer will be needed to diagnosis customers concern. No trouble found at this time.

3

Pay Type: Goodwill - Service

0.00

Concern: Customer: Brake pedal feels like it is loose.

Corrections: Brake Pedal General Diagnosis

Brake pedal was inspected and function tested. No trouble found at this time. Brake pedal is operating as designed.

4

Pay Type: Warranty

0.00

Concern: Customer: I hear static noise occasionally when radio is off.

Corrections: Audio System - Speakers Subwoofer Amplifier General Diagnosis
Conclusion: No Trouble Found

Technicians were unable to replicate customers concern at this time. No trouble found

5

Pay Type: Goodwill - Service

0.00

Service Center hourly rate: USD 175.00

All parts are new unless otherwise specified.

Total Labor & Miscellaneous Items	0.00
Total Parts	0.00
Shipping	0.00
Discount	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 30 of 35 Trans ID: LCV2019444613

Notes: ***Pre-Diagnosed By: [Vinny and Zak]**
 Pre-write link: RONC9821023607
 Parts:

[FASTLANE]

Concern 1: SOP driver side seat

Pre-diagnosis Recommendations: Install SOP driver front seat
 Parts:

[FASTLANE]

Concern 2: Customer states please check over vibration at 70+ mph 3rd time come back

Pre-diagnosis Recommendations: :Previous visits show that the tires and wheels got roadforced balanced previously and vibration is still present. Seperate tires and inspect for seperated foam. Verify wheels are not bent. Inspect tire wear. Torque suspension
 Parts:

Payment Terms:
 Due upon receipt. PLEASE QUOTE THE INVOICE NUMBER WITH YOUR PAYMENT

Additional Amount	Revised Estimate	Job Number	Date & Time	Approved By (# If By Phone)
-------------------	------------------	------------	-------------	-----------------------------

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; Tesla and its employees will turn off any photo or video capturing devices, such as dashboard cameras, once we receive the vehicle in preparation for service; Items may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied); an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged a storage fee from the fourth working day after you are notified that repairs on your vehicle are complete.

You may request to receive replaced parts, except parts normally sold on an exchange basis or subject to a manufacturer's warranty.

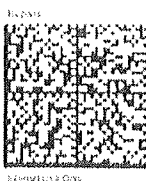
The warranty for any service or repair work performed by Tesla on your vehicle, if any, is set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Tesla disclaims all other express or implied warranties with respect to any repairs or products used in repairs. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:

Date:

I hereby authorize the repair work about to be done along with the necessary material and agree that Tesla Motors is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond Tesla's control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Tesla Motors and its employees to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. The distance could be as little as a couple of miles or could be as high as 100-200 miles. Customer understands and approves the driving of miles associated with diagnosis and testing. Any express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Any warranties on products sold hereby are those are those made by the manufacturer. The seller hereby expressly disclaims all warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts. Any limitation contained herein does not apply where prohibited by law.



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 31 of 35 Trans ID: LCV2019444613



Tesla Inc.
135 Route 22 East
Springfield, NJ 07081
Ph: (973) 921-0925
Fax:

Invoice

SERVICE DEPARTMENT HOURS
Mon-Fri: 9:00 a.m. to 6:00 p.m.

Invoice Date	Invoice Number
31-Jan-2019	US-009-0000355336
Date/Time Received	Date/Time Promised
26-Jan-2019 08:56 AM	
Odometer In	Odometer Out
29182.1 Miles	29229.9 Miles
Ready Date	
01/31/2019 10:30:34	
Service Advisor	
Vincent Trenth	



E.P.A.ID# NJR986639698

Bill To:

Arun Kandra
119 emerald valley ln
basking ridge, NJ 07920
kandra999@gmail.com

Mobile Phone

(732) 595-6775

Additional Phone

Model

Model S

License Plate

Vehicle Identification Number

5YJSA1E26HF228829

Color

Pearl White Multi-Coat Paint

Job Number	Description Of Work	Amount (USD)
------------	---------------------	--------------

Customer is experiencing severe road noise

Upon road test with customer, customer is experiencing vibrations at 90+ mph. Explained to customer that excessive speeds will cause road vibrations and less road dampening will be present. Also explained that the low tread on tires may contribute to this concern. Customer declined tires at this time. Performed suspension torque and safety inspection of sub-frame to ensure all suspension components are up to Tesla Standards.

Correction: Exterior NVH General Diagnosis

1

Pay Type: Goodwill - Service 0.00

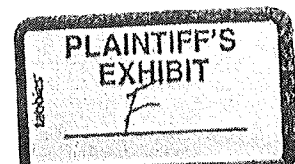
Bluetooth keeps disconnecting erratically. Customer doesn't have timestamps,

Vehicle received a new MCU as per line #5, therefore a new bluetooth module was placed. Advise customer to function test upon pick-up to verify proper operation.

Correction: Audio System - Bluetooth General Diagnosis

2

Pay Type: Warranty 0.00



CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 32 of 35 Trans ID: LCV2019444613

Clunky noise from under the car when I suddenly step on gas. - this is upon hard acceleration when going from 20mph to 60 mph - It is intermittent- REPEATED CONCERN - could not verify it last time he was here

Removed and replaced front half-shafts and Jack-shaft assemblies. Road tested and verified proper operation. Advised customer that excessive acceleration under standard/high/very high suspension settings will cause premature wear of the axles causing the vibration/clunking noise heard. Advised customer to keep the vehicle at the Low height suspension setting when heavy acceleration is needed.

Correction: Exterior NVH General Diagnosis

Correction: Halfshaft Assembly - Front - LH

Parts Replaced or Added

Part	Quantity
HALFSHAFT, FR, LH, MODEL S HPDM (1030615-00-B)	1

Correction: Halfshaft Assembly - Front - RH

Parts Replaced or Added

Part	Quantity
HALFSHAFT, FR, RH, MODEL S HPDM (1030616-00-B)	1

Correction: Jackshaft Assembly - Front

Parts Replaced or Added

Part	Quantity
BOLT HF M10x35 PC109 MAT (1054401-00-A)	2
JACKSHAFT ASSY, FR (1030632-00-A)	1
NUT HF M24x1.5 [8.8] ZnFl-W (1020297-00-A)	2
WASHER SAFETY M24x39 (1020296-00-B)	2

Pay Type: Warranty 0.00

Front side and rear windows keep fogging especially when driving at night time. Even with the defrost on - there are still big size patches that are foggy. Performed thermal system test and all thermal systems are operating as designed at this time. Advise customer to precondition his vehicle before entering.

Correction: General Pre-Diagnosis

Pay Type: Warranty 0.00

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 33 of 35 Trans ID: LCV2019444613

Car doesn't start powering up for a long time. This is going on for over 2 months. I thought this is normal but gets worse day by day.

Diagnostics show the media control unit is not functioning appropriately. Removed and replaced the media control unit, pushed updated firmware to ensure proper communication, and function tested to confirm concern has been rectified.

Correction: General Pre-Diagnosis

Correction: Media Control Unit (Touchscreen)

5

Parts Replaced or Added

Part	Quantity
MCU NA PREMIUM MODEL S/X (1045006-00-D)	1

Pay Type: Warranty: 0.00

Perform Courtesy Inspection

- Pulled logs and checked for active faults: No active faults found- Checked firmware version: Updated to latest version- Topped off washer fluid.- Verified wiper and washer jet operation: Good, no issue.- Checked all seat belts and latches.- Vehicle charged normally @40amps.- Measured tire tread depth at: (Outer) (Center) (Inner)LF: 5/32 5/32 3/32RF: 4/32 5/32 5/32LR: 4/32 4/32 3/32RR: 5/32 5/32 5/32

Correction: Courtesy Inspection

6

Pay Type: Goodwill - Service 0.00

Tires are low on tread, recommend replacement.

Correction: No Labor Performed - Customer Did Not Authorize Repairs

Price	Adjustment	Subtotal
0.00	0.00	0.00

7

Pay Type: Customer Pay 0.00

Total Job Parts: 0.00

Total Labor & Miscellaneous Items: 0.00

Service Center hourly rate: 175

All parts are new unless otherwise specified.

Notes:

CAM-L-001006-19 03/12/2019 2:03:24 PM Pg 34 of 35 Trans ID: LCV2019444613

Payment Terms:
Due upon receipt.

Subtotal Labor & Miscellaneous Items	0.00
Labor & Miscellaneous Items Price Adjustment	0.00
Total Labor	0.00
Subtotal Parts	0.00
Parts Price Adjustment	0.00
Total Parts	0.00
Shipping	0.00
Referral Credit	0.00
Subtotal	0.00
Sales Tax	0.00
TOTAL AMOUNT	0.00
TOTAL PAID	0.00
DUE AMOUNT	0.00

I authorize the repair work, including parts, materials and labor, on my vehicle to be done as set forth in this service agreement document.

Signature:

Date:

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle for the sole purpose of testing and/or inspection of repairs; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; Tesla and its employees will turn off any photo or video capturing devices, such as dashboard cameras, once we receive the vehicle in preparation for service; Items may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied); an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs and storage; the owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged \$35 per day for storage fees from the fourth working day after you are notified that repairs on your vehicle are complete.

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New Vehicle Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Customer paid Tesla branded parts are covered under "Parts, Body, and Paint Limited Warranty" for the period of 12 months. Please visit <https://www.tesla.com/support> for exceptions, exclusions, and limitations.

